

Manage devices remotely on the platform

- Go to the XR Platform.

Note

Make sure you have the **Coordinator or administrator** role. You can change roles by clicking on them and switch to another one in the list.

Update applications

The screenshot displays the Passerelle platform interface. On the left is a dark sidebar with a navigation menu including 'Dashboard', 'PLANNING', 'DESIGN', 'LEARNING CONTENT', 'INSIGHTS', 'IDENTITY & ORGANIZATION', 'MANAGE', 'Applications', and 'Devices'. The 'Devices' option is highlighted with a red box. The main content area shows the details for a device named 'Pico 41'. At the top right of this area are 'Update' and 'Char' buttons. Below the device name are tabs for 'Details', 'Operational Info', 'Pending Actions', and 'Processed Actions'. The 'Information' section contains fields for Name (Pico 41), Brand (Pico A8Ego), Serial Number (PA8EgoMGH2200423D), Type (VR Headset), OS Type (Android), Organization (SupportSquare), and Group (Admin SupportSquare). To the right is a 'Current Subscription' table with fields for Assigned to, Trainer, Valid From, Valid To, Policy, Content Package, and Status. Below this is the 'Applications' section, which includes an '+ Install' button and a search bar. A row of application tiles is shown, including 'Aanslaan van Las.', 'Altrad werken op.', 'App Manager', 'Bouwknopen', 'Brandgevaar', and 'Construction SL'.

- Go to Devices and search the device or device group you want to update.